

Comcast Cable TV / Internet Install

Frequently Asked Questions

Please call John Hopson with Comcast at 970-776-6871 for answers to any questions not listed or to set up additional services (including internet).

Question

-Do I get a new box for each TV?

Answer – no, each unit will receive one digital box in their unit

Question

-What if I already have a digital box?

Answer – if you already have a digital box, then you have 2 options:

Option 1 – you can keep your existing digital box and not receive another and your Comcast bill will be reduced by the digital box cost.

Option 2 – you can have a second digital box installed in your unit and you will continue to receive billing for just the one box.

Question

-Can I have the new box installed in my bedroom?

Answer – yes

Question

-Will Comcast be installing digital adaptors for the TVs in my unit that do not have a digital box?

Answer – No. Not yet. Sometime within the next year, Comcast will be notifying Summit County Owners and Property managers of this step towards digital conversion. We will keep you posted.

Question

-Do I have to be home for the install to take place?

Answer – No. Summit Resort Group will assist Comcast installation Techs with access.

Question

-does this include internet?

Answer – No, internet will not be installed.